



What is Simplifai Chatbot?

Simplifai Chatbot is an AI solution that works as an online communication platform designed to send immediate responses to enquiries. Available 24/7, Chatbot replies instantly and saves time for users by promptly fetching information.

What makes our Chatbot different?

The Chatbot continuously learns over time with Machine Learning & regular training. Chatbot integrations with external systems can create sales leads and streamline work processes. It can answer FAQs and improve overall business communication & accessibility.



How does Chatbot work?

Receiving Messages

The Chatbot receives a message, and categorizes it based on the text present in it.



Customers Responses

The response is based on the selected category and is pre-defined by the bot's creator.



Correct Direction

Specific actions help push users in the right direction and suggest them topics of interest.



Taking Actions

The bot can access external systems via API to provide users with tailor-made answers.

Key benefits of Chatbot

Simplifai's Chatbot operates as a round-the-clock support mechanism that automatically converses through chosen delivery systems. It is trained in contextual understanding through Natural Language Processing which helps it effectively recognize the intentions while responding to enquiries.



Works 24/7
through unlimited
capacity



Eases up website
navigation and
dialogue flow



Delivers instant
answers to
customer inquiries

Chatbot available on Microsoft Azure Marketplace



Our Chatbot is available on Microsoft Azure Marketplace to automate your daily business communications, and acts as a vital support system for your sales and marketing activities.

Achieve much more with the Digital Employee

Combine Chatbot with other AI modules like Documentbot and Emailbot and create a Digital Employee in the Simplifai Studio. The Studio is a single platform designed to provide Intelligent Process Automation for all your business needs.



Do you want to know more?
Contact Simplifai on hello@simplifai.ai

[Book a Demo](#)

[Get in Touch](#)